

THE NEW REALITY OF LONG-TERM REMOTE WORK

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As flexible work becomes business as usual, a new IDG study commissioned by LogMeIn reveals how businesses around the globe are currently navigating cyberthreats, productivity concerns, and increased pressure on IT support.

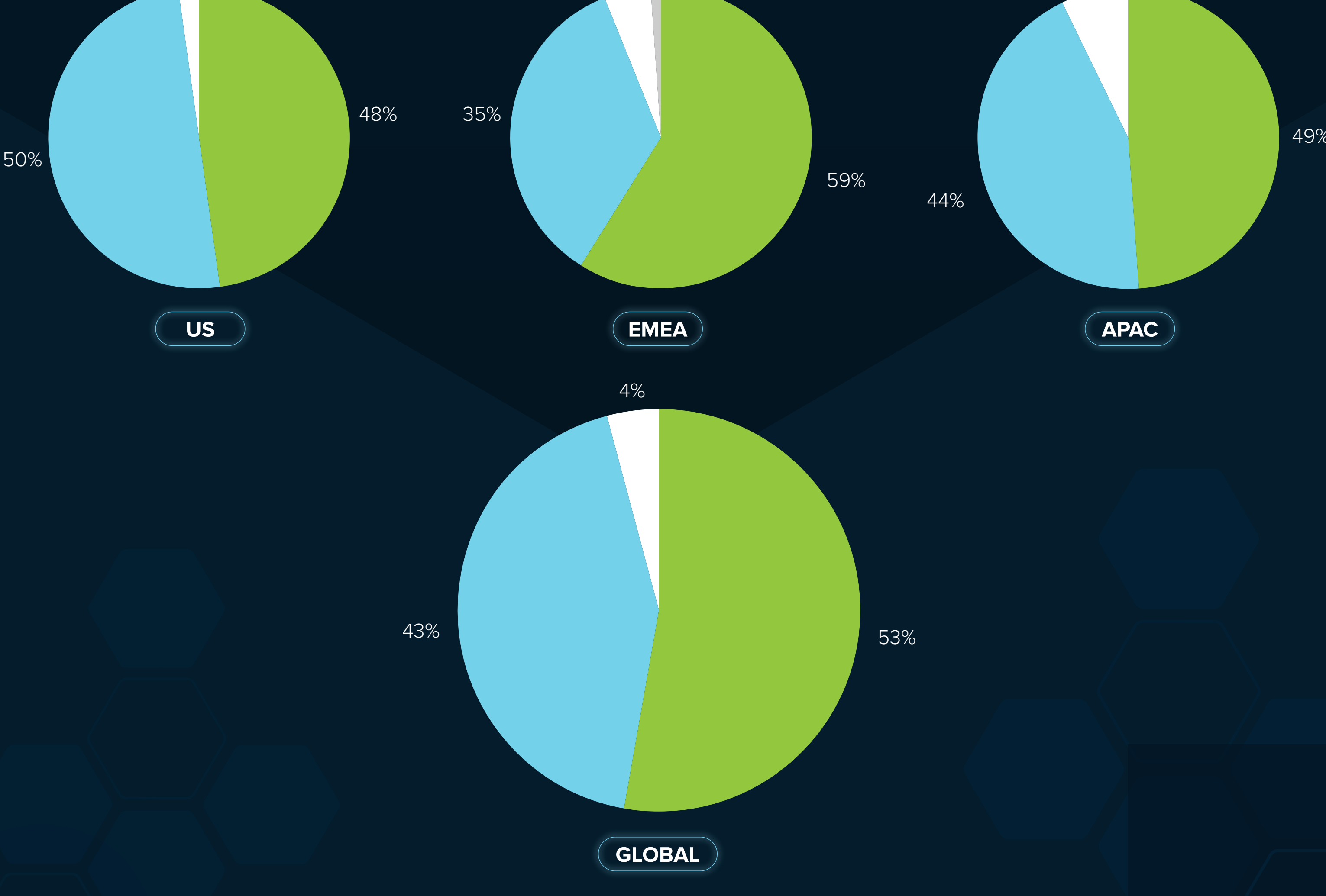
REMOTE WORK TOOLS ARE HERE TO STAY

Remote work tools have become essential to meeting business goals and keeping organizations solvent during the abrupt shift to remote work models.

Now, three-in-five organizations are increasing investment in remote work tools in the next 12 months for an average of +21% increased spend.

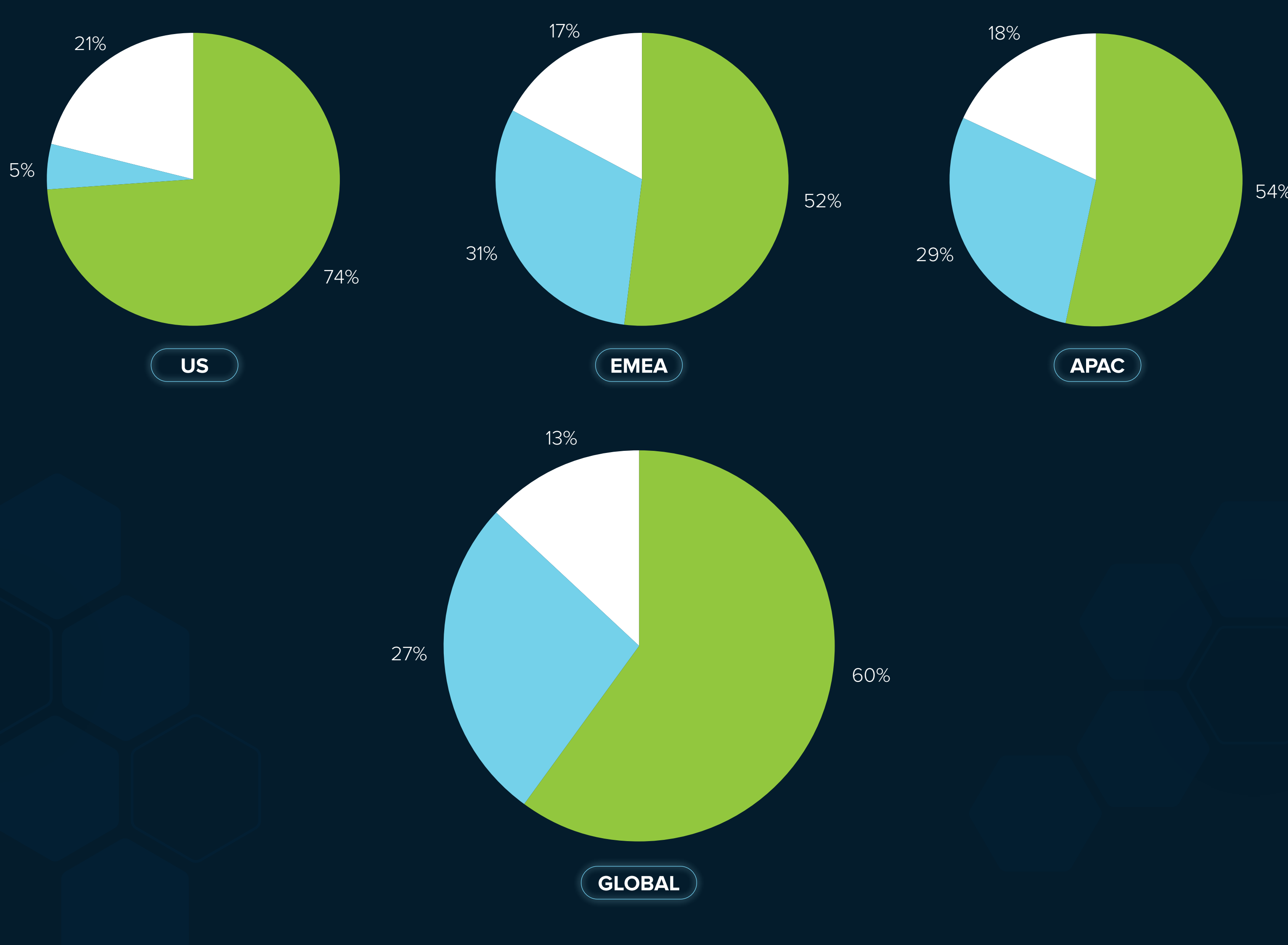
Workforce productivity is dependent on remote technology

To a great extent To a some extent To a little extent Not at all



Growing investment in remote work tools

Increase Decrease Remain the same



BUT ARE THESE TOOLS WORKING?

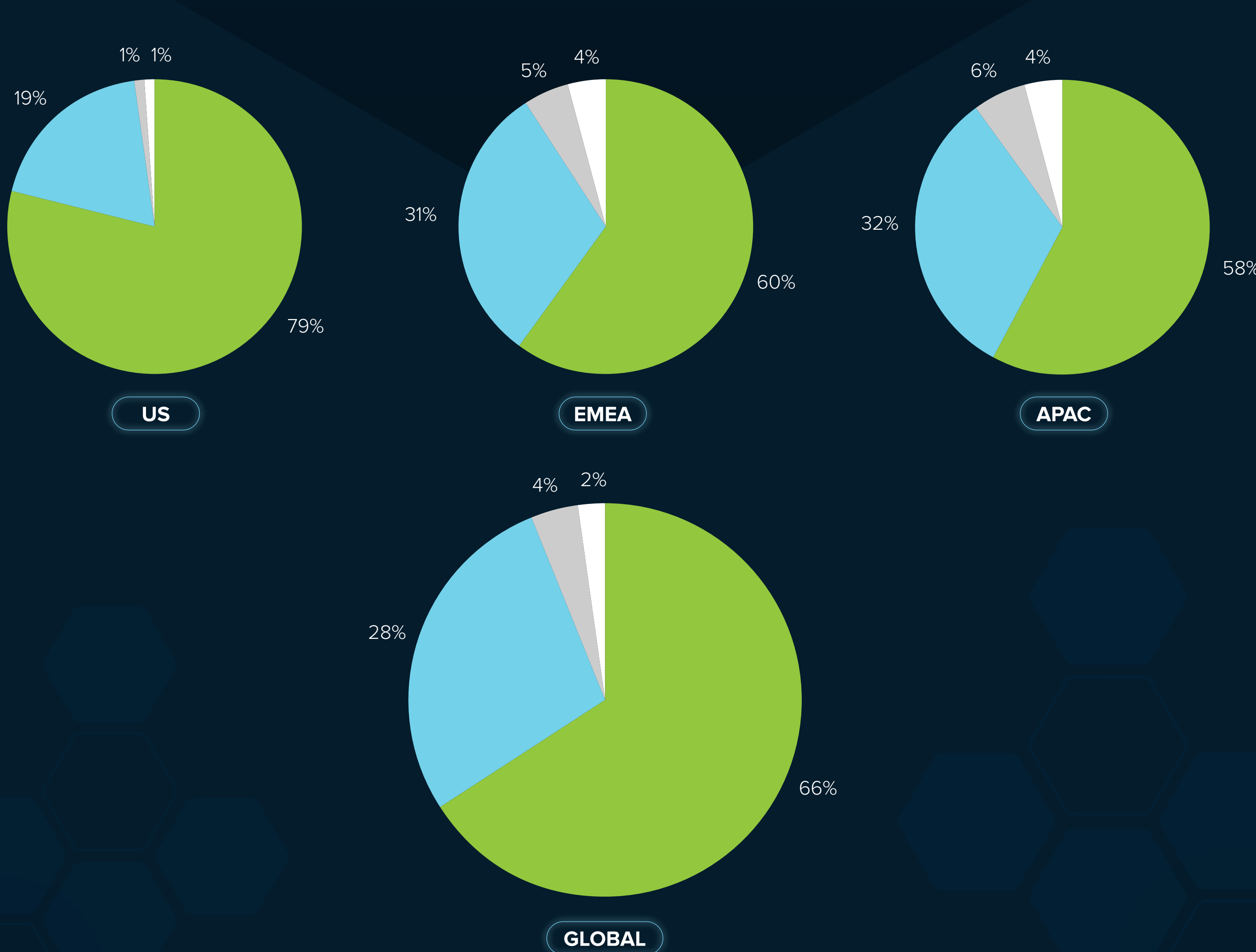
Most companies quickly adopted off-the-shelf solutions to remain solvent and cope with the sudden shift to remote work. For the most part, these worked well, but there is substantial concern for improvement. Increasing concerns about security and scalability are causing many leaders to now reevaluate the tools they adopted early on.

Deployed off-the-shelf solutions to cope with short-term need



Remote work expands cyber risk

Yes No Not applicable Don't know



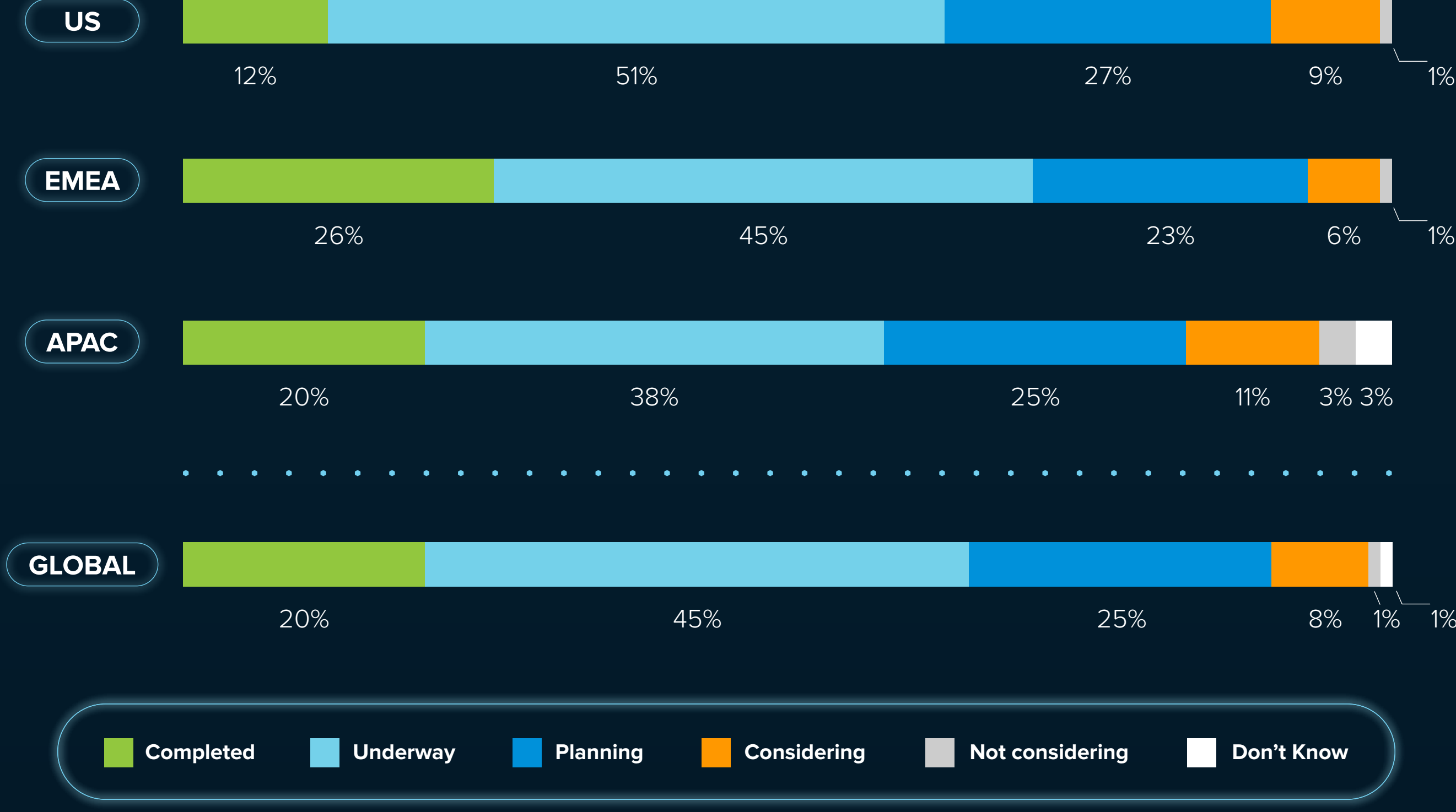
Top 5 most pressing concerns



THE GREAT CONSOLIDATION BEGINS

After amassing a collection of remote work tools, now two-in-three organizations are actively consolidating remote work tools.

Plans to consolidate remote work tools for 2021



Top 5 factors driving consolidation



HOW TO MOVE FORWARD

In the new work-from-anywhere era, secure and efficient support is more important than ever. IT leaders will continue to be responsible for supporting technology ranging from video conferencing and communications tools to remote access and support solutions and other cloud-based technology.

Focus on ease of use. This will reduce IT complexity and headaches for your remote help desk.

Simplify IT administration. Consolidate remote access, support and endpoint management so it's easier to maintain.

Scale to fit your business. This ensures you can deliver fast, reliable support no matter what size your business—or how fast you're growing.

To learn more

[Download the study](#)