



# Solve everything.

Solve problems securely and reliably with Rescue by LogMeIn.

**+23%**

More efficient agents drive up FCR

**+15pts**

Happier customers mean higher NPS scores

**1000%**

ROI increase in the first 3 years

## Support Essentials

- ✓ Out-of-the-box integrations & APIs
- ✓ Seamless connections from your website
- ✓ Customizable workflows
- ✓ Configurable group & agent permissions
- ✓ Real-time monitoring Robust reporting

## 4 Reasons to Choose Rescue:

### Multi-Platform Remote Support

A single access point to all leading platforms: PC, Mac, iOS, Android — even unconnected devices using interactive video with Lens.

### Simple to Use

Solve problems faster with every tool a technician needs — run diagnostics, take control, and transfer files with a single click.

### Built Secure

Rescue is committed to security with annual audits, AES-256-bit encrypted connections and permission-based functionality.

### Reliable

Rescue has continuously delivered industry leading 99.9% uptime.

The most trusted remote support solution

**85 million**

sessions annually.

### What our customers are saying:

“Rescue lets us provide a higher level of support to our customers, and users are over the moon with it. It allows us to be more supportive, and they can just step back from their machine and let us fix it.”

- Michael O’Leary, Manager of Client Services, SNHU