

Seamlessly integrate systems for better support.

In the world of customer support, time is money. Not only do customers expect quick responses, they expect quick resolutions.

But with customer data scattered across multiple tools and systems, representatives spend money and time searching for data that could be spent solving problems.

Integrating your systems is key.

According to a recent IDG survey, technicians found these challenges around unintegrated systems:

71%

Ability to provide access to real-time data

Ability to work seamlessly across user devices and channels

62%

62%

Integrating with existing and/ or legacy systems

Having a 360-view of customer information

61%

With integrated systems, you can:

Reduce time to connect to, resolve and log a support request

Easily synchronize customer data

Reduce documentation and logging errors

Improve customer satisfaction

Amplify your support processes through integrations.

Start a free trial of Rescue at logmeinrescue.com.