Take your IT support from reactive to proactive.

What are alerts?

Set up, track and act on custom alerts to monitor computer health and resolve concerns before they become problems. With LogMeIn Central, you can assign a specific alert to certain machines and receive an email notification when the alert is triggered.

Example alerts

Online/offline alert: When machines (servers/routers) that are wired for Ethernet go offline.
CPU alert: When usage threshold spikes for a period.
Application or service alert: When a specific application or service stops or crashes.
Software inventory alert: When a software component is installed or uninstalled.
 And many more!

Create your first alert in 4 steps

1. Add alert: Open the **Add Alert Package** page in LogMeIn Central and click **Add New Alert Rule.**
2. Set alert rules: Choose the type of alert you want to create and add additional details for the alert
　　　　Example: Alert when CPU usage threshold is over 90% for 10 minutes.
　　　　Example: Alert when too many failed login attempts.
　　　　Example: Alert when a process, program, or service goes down.
3. Choose notification rules: Decide whether an alert should send an email when triggered or if a link
　　　to remote control and inventory should be included in your email alert.
4. Save: Save your alert!

Tip:

You can automatically run One2Many tasks in response to triggered alerts (also known as *self-healing alerts*). To set one up, simply select **When alert is triggered, also start a One2Many task.** Then choose the One2Many task that will address the alert.

Real-time insight

Risk prevention

Proactive Support

Increased security