Central Base Plan
Explore the premium features now included in your Central subscription.

What your new Base plan now includes

We've changed our packaging structure to give you more flexibility and more options. Since your previous Basic plan is no longer available, we have shifted you to our new Base plan that has robust functionality not previously offered in your subscription.

Feature	Previous Basic Plan	New Base Plan
Remote Access	✓	✓
Clipboard Sync	✓	✓
User & Device Management	✓	✓
Computer Grouping	✓	✓
Two-Factor Authentication	✓	✓
Deployment	✓	✓
Computer Search	✓	✓
Online/Offline Status	✓	✓
Multi-Monitor Support	✓	✓
Ad Hoc Support	✓	✓
Mass Delete	✓	✓
Mobile Access	✓	✓
256-bit SSL Encryption	✓	✓
API Access	✓	✓
HD Remote Access	✗	✓
Multi-Monitor Display	✗	✓
Background Access	✗	✓
File Transfer	✗	✓
File Sharing	✗	✓
Desktop Sharing	✗	✓
Remote Print	✗	✓
Remote Sound	✗	✓
Desktop Shortcut	✗	✓
Host Preference Packages	✗	✓

Benefits of the new, premium features

Feature	Benefit
HD Remote Access	Eliminate on-site visits and provide on-demand support without end user interruption thanks to best-in-class unattended remote access.
Multi-Monitor Display	Easily view and support multiple monitors during one remote session so you can resolve concerns quickly with a complete view.
Background Access	Work on your own time, resolve issues and do general maintenance without interrupting end users or waiting for them to leave. This functionality almost eliminates the need for desk visits.
File Transfer	Drag, drop and share files easily and securely.
File Sharing	Seamlessly and quickly share files with your team members with secure downloads.
Desktop Sharing	Easily collaborate with anyone to resolve or troubleshoot issues quicker.
Remote Print	Easily print any document from the nearest local printer.
Remote Sound	Ensure you get the complete picture with the ability to hear whatever is playing on the remote endpoint.
Desktop Shortcut	Create a shortcut to your computer that bypasses the usual browser log-in page
Host Preference Packages	Apply settings and changes to computers to make the experience better for both end users and technicians, including auto-blanking a monitor, enabling extra security and more.

Learn more

To further explore all the benefits of your new Central Base plan, visit our website.